

1:1 • Online • On-Demand • 24/7 • Anonymous

100+ **SUBJECTS**

MATH* Elementary Math Middle Grades Math Basic Math Pre-Algebra Algebra Algebra II Geometry Trigonometry Pre-Calculus Calculus Statistics Discrete Math Finite Mathematics

SCIENCE* Basic Science Earth Science Biology Anatomy & Physiology Chemistry **Physics** Microbiology

AP® and IB® Subjects

AP® and IB® Subjects

ENGLISH Essay Writing Vocabulary Grammar Literature AP® and IB® Subjects

Reading

ENGLISH LANGUAGE LEARNERS (ELL)

Reading Help English Language Use **English Writing** Types of Writing

SOCIAL STUDIES*

Geography U.S. History European History World History Civics & Government

SOCIAL SCIENCE

AP® and IB® Subjects

Introductory Psychology Introductory Sociology Research Methods

WORLD **LANGUAGES:** SPANISH, FRENCH,

GERMAN, ITALIAN Writing Reading Comprehension

BUSINESS Accounting **Economics** Finance **Business Law** Principles of Management

COMPUTER LITERACY

MS Excel, PowerPoint, & Word Programming: Java Programming: C++

TEST PREP

SAT® ACT® PSAT®

NURSING/ALLIED HEALTH

Medical Surgical Pharmacology Healthcare/Health Services Care Plans Pathophysiology Medical Terminology **NCLEX Test Prep**

STUDENT SUCCESS

Using Technology

STUDY SKILLS Study Techniques Choosing a Major Managing Knowledge Gaps Scholarly Resources

LIFE SKILLS Organizational Skills Motivation & Goals Learning Healthy Habits Building a Support System

And More!

 st Bilingual Spanish-speaking tutors are available for some math, science and social studies subjects.







Visit www.tutor.com/military/eligibility for full funding and program eligibility details. The appearance of the U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement. PSAT and SAT is a registered trademark of College Board, which is not afflitated with and does not endorse this product. ACT is a registered trademark of ACT, Inc.

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Tutor.com for U.S. Military Families™

Frequently Asked Questions



What is Tutor.com for U.S. Military Families?

Tutor.com for U.S. Military Families (Tutor.com/military), funded by the U.S. Department of Defense (DoD) and Coast Guard Mutual Assistance (CMGA), is a program that allows eligible students in grades kindergarten through college to connect to a live tutor online at any time (24/7/361) for one-to-one help with homework, studying, test prep and more, at no cost.

Who is eligible to use Tutor.com/military?

To support DoD-affiliated personnel and their families who are being impacted by COVID-19 disruptions, DoD Military Community and Family Policy (MC&FP) leadership temporarily expanded eligibility for Tutor.com/ military. As of April 2020, all DoD service members, civilian personnel and all dependent family members are eligible. DoD military children in grades K-12, Coast Guard families and DoDEA students who were eligible to use Tutor.com/military prior to April 2020 will continue to access the program as usual.

People who are currently eligible to use Tutor.com/military at no cost: Dependents

DoD or Coast Guard Affiliation	3			Service Member/
	Child (Grades K-12)	Child (College)	Spouse	Federal Personnel
Funded by the	U.S. Departmen	t of Defense (DoD)	
Army, Navy, Air Force, & Marine Corps (Active Duty, Reserve, National Guard, Wooded Warrior & Survivor of KIA)	✓	✓	✓	✓
DoD Civilians	✓	✓	✓	✓
Students attending schools operated and funded by DoDEA	✓	n/a	n/a	n/a
Cadets: DoD Service Academies	n/a	n/a	n/a	✓
Cadets: ROTC & NROTC	✓	✓	✓	✓
Funded by Coa	ast Guard Mutual	Assistance (C	MGA)	
Coast Guard (Active Duty & Reserve)	√	✓	✓	✓
Cadets and Cadet Candidates: Coast Guard Academy	n/a	n/a	n/a	✓
Coast Guard Civilians	/	✓	✓	✓

eligible to use Tutor.com/military when the service member is in either active/full-time or part-time/ traditional drilling status and wherever they are located. Who can we contact with questions?

DoD and Coast Guard military service members, civilian personnel, and dependent family members are all

Email questions about Tutor.com/military to militarysupport@tutor.com.

Who are the tutors?

Complete and current program eligibility details are available at www.tutor.com/military/eligiblity.

Every Tutor.com tutor is a carefully screened expert. Our team of more than 3,000 tutors includes certified teachers, college professors and other professionals. We actively recruit military spouses, and many of our tutors are affiliated with the U.S. military, such as retirees and Veterans.

How does Tutor.com work? Tutor.com has more than 3,000 background-checked tutors to provide expert, on-demand academic support 24/7.

Eligible students worldwide can access the service from any internet-enabled device for real-time help in more than

100 subjects, plus standardized test prep and more. Students and tutors work one-to-one in a secure online classroom that uses text or voice chat, interactive whiteboard, graphing calculator, file sharing, text editor and more. In addition to getting real-time tutoring and homework help on demand, students can also choose to schedule

future online tutoring sessions and submit papers for offline tutor review. Feedback on papers, essays and other writing projects that a student uploads and submits for tutor review and comment will be available in "My Sessions" in a student's Tutor.com account within 12 hours. Regardless of how a student works with a tutor, a tutor will not simply provide answers, but will help a student learn how to approach a question and

come to an answer. Is Tutor.com safe for children to use? Yes, Tutor.com's commitment to student safety includes a rigorous tutor screening, background-check and mentoring process, plus ongoing session reviews. Students and tutors work together anonymously; no personal information is exchanged during tutoring sessions, and webcams are not used. All session activity is

recorded for quality control. Additionally, Tutor.com adheres to Federal Child Online Privacy Protection Act (COPPA) regulations. When a student creates an account, a date of birth (DOB) must be entered. Tutor.com does not store a student's DOB, but does ask for the DOB to determine whether a student is aged 13 or older. For students who are under age 13, Tutor.com account information, including email addresses, is scrambled and not stored, and some program

features are disabled.

Tutor.com/military has expert tutors in over 100 subjects. Access the subject list from Tutor.com/military.

What subjects can students get help with?

Can a student get help regardless of school a student is attending? Yes, Tutor.com/military academic support is available to all eligible students, regardless of which school they're attending or which curriculum they are following. Our tutors do not "teach" topics or lessons, but rather help

Who funds the program?

Tutor.com for U.S. Military Families is funded by the Department of Defense (DoD) MWR Library Program and

students learn about and better understand how to answer the questions students bring to tutoring sessions.

Long-term availability of the program is not guaranteed and may change. Which service members are NOT eligible to use Tutor.com/military? Military retirees and other Federal personnel who are separated from service and no longer employed by the

Coast Guard Mutual Assistance (CGMA). Those who fund the program determine eligibility for its use.

DoD or Coast Guard, and their family members, are not currently funded and eligible to use

Tutor.com/military. Those who fund the program determine eligibility for its use. Complete program and current eligibility details and are available at www.tutor.com/military/eligiblity.

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